



LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/30/2020 Time: 3:45 P.M.

 @CountyofLA
  /CountyofLA

Information Line: 211
 Media Line: (424) 421-3775
 Media Email: pio@ceooem.lacounty.gov
 Website: <https://covid19.lacounty.gov/>

FACTS			
Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Case: January 26, 2020	
Total Cases: 2,474	Cases Today: 342	Total Deaths: 44	Hospitalized(ever): 492

SITUATION AS OF MARCH 30, 2020

SITUATION SUMMARY:	<p>The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.</p> <ul style="list-style-type: none"> • Presidential Major Disaster Declaration (3/22/20) • California issues State of Emergency (3/4/20) • L.A. County issues Local Emergency proclamation (3/4/20) • 83 of the 88 Cities (94%) in Los Angeles County have proclaimed a Local Emergency • Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 5 of this document. • To receive regular updates, sign up for our GovDelivery distribution list here: https://bit.ly/2QE6khO
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PUBLIC HEALTH INFO ABOUT COVID-19:	The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.		
	Source	Number of Cases	Deaths
	Los Angeles County (excl. LB & Pas)	2365	43
	City of Long Beach	99	1
	City of Pasadena	10	
	LA Co. Public Health (Total)	2474	44
	Confirmed Cases by Age Group		
	Los Angeles County (excl. LB & Pas)	New Cases	Total Cases
	0 – 17	3	37 (1%)

	18 – 40	106	918 (37%)
	41 – 65	146	943 (38%)
	Over 65	72	467 (19%)
PUBLIC HEALTH RESOURCES:	<p>Health Office Orders:</p> <ul style="list-style-type: none"> • Safer at Home Officer Order (03.21.20) • Home Isolation Health Officer Order (03.23.20) • Home Quarantine Health Officer Order (03.25.20) • Temporary Closure of Beaches and Trails Health Officer Order (03.27.20) <p>Safer at Home Frequently Asked Questions: English Spanish Traditional Chinese Simplified Chinese Korean Armenian Tagalog Arabic Farsi Cambodian Russian Japanese Vietnamese</p> <p>As of today, 15,500 in people Los Angeles County have been tested for COVID-19. Overall, 12% of people being tested are testing positive.</p> <p>Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/</p>		
LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER	<p>Logistics</p> <ul style="list-style-type: none"> • A website for vendors who are interested in providing supplies and PPEs to the county has been created. For more information please visit https://doingbusiness.lacounty.gov/ • The CEOC has received over 400 unique requests. Continuing to prioritize and process all requests received. • Working with philanthropic partners. Los Angeles County Center for Strategic Partnerships is connecting the needs of county residents with the generosity and support of the United Way of Greater Los Angeles and the California Community Foundation. For more information visit https://covid19.lacounty.gov/covid19/how-you-can-help/ • Continuing to compile resource requests and working with the State to fill requests. <p>Finance & Recovery</p> <ul style="list-style-type: none"> • Working with State on FEMA guideline clarifications. • Continue to work with County departments and Operational Area Partners on the grant cycle. • Continue to partner with DCBA regarding long term recovery. Following up with the State for guidance in establishing a Local Assistance Center (LAC). <p>Information</p> <ul style="list-style-type: none"> • Issued Press Releases on LA County Medical Sheltering Effort • Issuing Press Release on Quarantine Fatigue and Tips • Developing new Video Content and Public Service Announcements. • Daily Press Conferences on Facebook, Twitter, and YouTube. 		

COVID19-RELATED MEDICAL SHELTERING OPERATIONS	<p>The County of Los Angeles is working on plans to secure additional Medical Sheltering options. To increase capacity at each facility the County is recruiting and training personnel to serve as on-site managers. Wrap around services including transportation, food, laundry services and security services are available at each site.</p> <p style="text-align: center;">Current Medical Sheltering Locations:</p> <table border="1" data-bbox="381 373 1541 722"> <thead> <tr> <th style="background-color: #1a3d4d; color: white;">Location</th> <th style="background-color: #1a3d4d; color: white;">Date Operational</th> <th style="background-color: #1a3d4d; color: white;">Number of Clients</th> </tr> </thead> <tbody> <tr> <td>Dockweiler RV Park</td> <td>3/22</td> <td>21*</td> </tr> <tr> <td>MLK Recuperative Center</td> <td>3/25</td> <td>3*</td> </tr> <tr> <td>Sheraton Fairplex</td> <td>3/25</td> <td>18*</td> </tr> <tr> <td>Sherman Hotel</td> <td>3/27</td> <td>3*</td> </tr> <tr> <td>Mayfair Hotel</td> <td>3/28</td> <td>n/a</td> </tr> </tbody> </table> <p>*number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.</p> <p>The County is working to quickly leverage the incoming offers from local hotels/motels and on-going solicitations for assistance in the COVID-19 response.</p>			Location	Date Operational	Number of Clients	Dockweiler RV Park	3/22	21*	MLK Recuperative Center	3/25	3*	Sheraton Fairplex	3/25	18*	Sherman Hotel	3/27	3*	Mayfair Hotel	3/28	n/a												
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PERSONAL PROTECTIVE EQUIPMENT PROCUREMENT & DISTRIBUTION	<p>All Personal Protective Equipment reflected below is procured and distributed by the Los Angeles County Medical Supply facility operating out of Long Beach. Currently 2,114 PPE orders have been filled.</p> <table border="1" data-bbox="381 1079 1541 1703"> <thead> <tr> <th style="background-color: #1a3d4d; color: white;">Item</th> <th style="background-color: #1a3d4d; color: white;">Received</th> <th style="background-color: #1a3d4d; color: white;">Shipped</th> </tr> </thead> <tbody> <tr> <td>N95 Masks</td> <td>4,900,000</td> <td>3,800,000</td> </tr> <tr> <td>Surgical Masks</td> <td>2,300,000</td> <td>2,300,000</td> </tr> <tr> <td>Face Shields</td> <td>358,500</td> <td>268,300</td> </tr> <tr> <td>Goggles</td> <td>3,600</td> <td>2,200</td> </tr> <tr> <td>Surgical Gowns</td> <td>106,600</td> <td>99,200</td> </tr> <tr> <td>Hand Sanitizer</td> <td>127,700</td> <td>112,200</td> </tr> <tr> <td>Gloves</td> <td>317,500</td> <td>303,500</td> </tr> <tr> <td>Non-Latex Gloves</td> <td>161,700</td> <td>78,100</td> </tr> <tr> <td>Total PPE Units:</td> <td>8,275,600 units</td> <td>6,963,510 units</td> </tr> </tbody> </table>			Item	Received	Shipped	N95 Masks	4,900,000	3,800,000	Surgical Masks	2,300,000	2,300,000	Face Shields	358,500	268,300	Goggles	3,600	2,200	Surgical Gowns	106,600	99,200	Hand Sanitizer	127,700	112,200	Gloves	317,500	303,500	Non-Latex Gloves	161,700	78,100	Total PPE Units:	8,275,600 units	6,963,510 units
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HEALTHCARE SYSTEM & SERVICES:	<p>The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care.</p> <ul style="list-style-type: none"> • Private hospitals report 748 open beds and approximately 214 open ICU beds with 99% of hospitals reporting. • Among 4 DHS hospitals, total of 1,401 beds; 824 occupied (59% occupancy), 577 open beds. • DHS ICU beds, total 174; 97 occupied (56% occupancy), total of 75 open ICU beds.
PERSONS EXPERIENCING HOMELESSNESS	<p>The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA’s expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.</p> <p>LAHSA’s goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the state and hotels provided by the County. Social Distancing in shelters continues to be a priority.</p> <p>LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This order is currently being addressed by both the State and the County. LAHSA is asking for shelter support staff including medical and shelter staff.</p> <p>For more information please visit https://www.lahsa.org/</p>
SENIOR CARE:	<p>County service remains available to senior residents across Los Angeles County through existing services that seniors are already receiving. If you are receiving senior services, those services will continue to be available. If you are a senior who received communal meals at County senior centers, please notify your center. The L.A. County Department of Workforce Development and Aging will work with our community-based partners on meal delivery.</p> <p>If you are not aware of who your meal provider is, you may call (800) 510-2020 for assistance. Visit: https://wdacs.lacounty.gov/</p>
SCHOOLS:	<p>Provided a ‘Resources for Schools’ section on LACOE website to provide helpful resources to districts and schools in preparation for and handling COVID-19. For more information access: https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources/</p> <p>In partnership with Red Cross, LAUSD continues to provide nutritious meals to all students during the temporary closure of schools 64 Grab & Go Food Centers are staffed weekdays (7-11 a.m.). To see the list of Grab & Go Food Centers and more information access: https://achieve.lausd.net/resources/</p>

<p>PUBLIC SAFETY INFORMATION:</p>	<p>The Los Angeles County Sheriff's Department</p> <ul style="list-style-type: none"> • The Sheriff's Department continues to monitor the care of inmates within the county jail system. The Department has augmented its medical screening procedures and provided additional staffing for cleaning and decontamination. Currently 191 inmates are quarantined with 1 inmate testing positive for COVID-19. Since their arrival, the patient has received appropriate medical care. The Department continues to work with Correction Health and The Department of Health Services to make sure the inmate population is cared for appropriately. • Coordinating with appropriate agencies regarding the closure of County Beaches. • Coordinating plans for potential opening of County COVID-19 testing sites within the County to be staffed by law agencies for safety and traffic control. • Continues to staff Dockweiler and Pomona Medical Shelter sites. <p>The Los Angeles County Fire Department is completing the following activities:</p> <ul style="list-style-type: none"> • Assisting in receiving and distributing medical supplies inbound from the State at the direction of the Department of Public Health. These items include 3.6 million N95 masks, 303,500 gloves, and 2,200 goggles, and 11,900 units of hand sanitizer for first responders and medical personnel. 2,085 orders totaling 6.7 million Personal Protective Equipment units have been filled. • Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. If you are healthy, have no exposure history, and have no symptoms, you are not guaranteed to be tested due to the limited test kit and protective gear supply caused by the coronavirus crisis. • Assisting with staging operations at Medical Sheltering facilities • Assisting with staffing needs at the CEOC Join Information Center.
<p>PUBLIC SERVICES</p>	<p>Southern California Edison (SCE)</p> <ul style="list-style-type: none"> • To help with financial challenges due to COVID-19, SCE is temporarily suspending disconnections for customers unable to pay their bill. Some authorized payment agencies may close or provide intermittent service and late payment fees will be waived if this affects customer's ability to pay. For more information access: https://www.sce.com/residential/assistance?from=/billhelp/ <p>Southern California Gas</p> <ul style="list-style-type: none"> • Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice. Visit https://socalgas.com/coronavirus for more information. <p>Verizon</p> <ul style="list-style-type: none"> • Verizon will waive late fees and overage charges for 60 days from March 16-May 13, 2020 for customers who inform Verizon of inability to pay as a result of economic hardship. Verizon will not terminate service to those

	<p>customers. For additional information access: https://www.verizon.com/about/news/our-response/coronavirus/</p>
<p>DEPARTMENT OF MOTOR VEHICLES</p>	<p>DMV Field offices are temporarily closed to the public statewide beginning March 27, 2020. All appointments have been canceled and no appointments are available. DMV continues to provide essential services by mail, through online services, kiosks, and other means to continue processing critical transactions during the COVID-19 pandemic. For more information access: https://www.dmv.ca.gov/portal/dmv/</p> <p>DMV announced the updated deadline of October 1, 2021 to obtain the Real ID. For more information access: https://realid.dmv.ca.gov/</p>
<p>Continuity of Operation Plans: (COOP)</p>	<p>Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:</p> <p>Agriculture/Weights and Measures: Departmental facilities remain. Office staff continues to practice social distancing. For more information visit https://acwm.lacounty.gov</p> <p>Alternate Public Defender: 35% of staff working on site and practicing social distancing. 65% of staff are assigned to telework. For more information please visit https://apd.lacounty.gov/</p> <p>Animal Care and Control: Prioritizing public safety, animal placement and redemption, veterinary medicine and communications. Visit https://animalcare.lacounty.gov/ for more.</p> <p>Assessor: Distributed DHR/AC telework codes to all employees for proper timecard coding. Continue to track and report all COVID-19 related work hours and financial expenditures. Seeking volunteers and providing descriptions of DSW assignments for various countywide needs. For more information visit https://assessor.lacounty.gov/</p> <p>Auditor-Controller: Working with CEOC to validate all new vendors to add further protection to the purchasing process. Continuing to perform mandated functions such as processing payroll and vendor payments, and handling property tax functions. Continuing to assist county personnel with special requests and assistance. Actively recruiting staff to serve as DSWs. For more information visit https://auditor.lacounty.gov/</p> <p>Beaches and Harbors: Additional beach closure signage to be installed on Lifeguard Towers today. Beach closure signs have been posted at all County-maintained beaches. Beach access ways have been locked where possible.</p>

Beach maintenance staff and Department Enforcement officers will provide oversight and guidance to the public per beach closures. Members of the public may contact the Department by calling (424) 526-7777 or emailing info@bh.lacounty.gov. For the latest information on COVID-19 closures, visit <https://beaches.lacounty.gov/covid19>.

Board of Supervisors: 74% of staff are teleworking, 4 staff are quarantined or self-isolated, and 11 staff on DSW assignment. The next Board of Supervisors meeting will be on Tuesday, March 31, 2020 at 0930. The meeting may be viewed on the web by accessing <https://bos.lacounty.gov/>.

Chief Executive Office: 300 employees are telecommuting and 100 are working in office. Monitoring the cleaning of County lease facilities and DSW volunteer requests. For more information visit <https://ceo.lacounty.gov/>

Child Support Services: Department buildings remain closed to public. Continue to provide services and respond to requests for DSWs. 50% of employees are teleworking and 50% are working on site. For more information call (866) 901-3212 or visit <https://cssd.lacounty.gov/>

Children and Family Services: Continuing essential functions and dispersing available PPE's department wide. For more information visit COVID19Info@dcfs.lacounty.gov.

Consumer and Business Affairs: Launched Business and Worker Disaster Help Center and received over 180 calls. In partnership with DMH and DHR DCBA employees have access to Head Space, a web-based mental health support app that offers guided meditations, animations, sleep aids, fitness exercises and educational videos. Head Space promotes resilience, protects against burnout, dealings with loss and mourning and accessing and navigating helpful resources. For more information visit <https://dcba.lacounty.gov/>

District Attorney: 479 employees working in person at department offices. 511 employees are assigned to teleworking assignment. For more information visit <https://da.lacounty.gov/>.

Health Services: Continuing to monitor the number of available beds throughout the County. Working to obtain and distribute PPE supplies to the Medical and Health Sectors. Working to coordinate medical and health donations. Coordinating and developing strategies for use of Federal assets / DOD assets. Working with the DHR to develop a process to temporarily hire medical staff who are currently not working due to non-essential site closures. Working with International Medical Corp (IMC) to expand the capacity of Emergency Medical Tents at County hospitals Working with DHR to increase medical staffing at Medical Sheltering sites by contracting EMTs. 25% of EMS Agency Staff are teleworking. The remaining 75% are essential personnel directly involved in activities pertaining to COVID-19 operations. For questions,

please call (844) 804-0055.

Human Resources: Coordinated over 400 DSW placements. Responded to 91 COVID-19 email inquiries. Finalizing protocol guidance for employees who have tested positive COVID-19. For more information please visit

<https://hr.lacounty.gov/contact-us/>

Internal Services: Providing enhanced cleaning for buildings that are operational and establish terminal cleaning protocols. Custodial services and craft services have moved to a 50% operational rotation to maximize the Safe at Home provisions. Program & Project Management is reporting 36 Facility Reinvestment Program projects are experiencing delays. Power Plant Operations supporting critical central heating and refrigeration at MLK Community Hospital, Olive View Hospital, the Hall of Administration and surrounding buildings, Pitchess Detention Center. Streamlined emergency purchasing procedures and approvals. Negotiated procurement of county medical sheltering to accommodate potential quarantines. 150 staff added to IT Help Desk. Enabled capacity for 90,000+ users for departments to collaborate via virtual project teams. For more information please visit

<https://isd.lacounty.gov/>

Medical Examiner-Coroner: Hosted joint tele-briefing with Public Health to CA mortuaries and funeral homes. Planned briefing with DHS in regard to hospital fatality management. 6% of staff are teleworking, 201 are working on site. For more information please visit

<https://mec.lacounty.gov/2020/press-releases/coronavirus/>

Mental Health: Majority of staff teleworking until further notice. Assisting step down patients following hospital discharge and providing injectable medications crisis response/street teams and shelter services. Continue to provide essential services including outpatient care at clinics that remain open for assisting clients in crisis. For more information visit

<https://dmh.lacounty.gov/>

Military/Veterans Affairs: 32 MVA employees continue to telecommute. 32 employees continue to telecommute. For more please visit

<https://mva.lacounty.gov/>

Parks & Recreation: Complying with the Public Health Officer's Orders by ensuring parks visitors are not congregating. Actively maintaining communication with employees to stay home if symptomatic and immediately report to their chain of command. Please call (626) 588-5364 or visit

<https://parks.lacounty.gov/covid-19-031520/>

Probation: 731 staff assigned to teleworking assignment, 47 staff are quarantined/isolated and 2,786 are working at department sites as of March 26, 2020. Juvenile facilities continue to restrict visitations. Area and administration offices remain closed to the public. Deputy Probation Officers assigned to both adult and juvenile field operations are being redeployed to juvenile institutions to

assist with programming daily. Increased maintenance and cleaning of juvenile halls and camps are in effect. For more information visit <https://probation.lacounty.gov/>

Public Defender: Executive Committee of Judges approved an amendment to the 2020 Felony Bail Schedule. Piloting video arraignments at the Criminal Courts Building. For more information visit <https://pubdef.lacounty.gov/>

Public Library: 41 of Library's Express Hold Pickup locations will be closed effective today. Virtual programming for children and parents will be expanded and creating programming for adults and older adults. 36 Full-Time librarians will be reporting to DCBA to work as DSWs in their virtual call center. For more info, please visit: <https://lacountylibrary.org/coronavirus/>

Public Social Services: Ensuring the continuity of social services and benefits to existing clients and processing new applications via online and Customer Service Center. Will implement teleworking for select employees starting on March 31, 2020. For more please visit <http://dpss.lacounty.gov/wps/portal/dpss>

Public Works: Staffing the Operational Area Infrastructure Leaders LA Unit at CEOC. Responding to DSW requests. Deployed 5 DSWs to assist with Medical Sheltering. Issued a stop work order for all utility companies performing work in the Road and Flood right of way that will interrupt utility service to any residence in the County. The order exempted emergency work and active infrastructure projects that will create a public safety hazard if not completed. For more information visit <https://dpw.lacounty.gov/general/Hotline.cfm>

Regional Planning: 185 employees (98%) are on approved leave or telework; 2 employees (1%) are working at a primary work location with social distancing observed; and 2 employees (1%) are supporting CEOC as DSW. Essential functions being performed without service reduction except the ability to conduct public hearings and meetings in compliance with the Brown Act. Conducted a virtual community meeting via Zoom and Facebook Live on the draft Climate Action Plan. For more visit <http://planning.lacounty.gov/>

Registrar-Recorder/County-Clerk: Reporting no major changes to department operations. For more information visit <https://lavote.net/>

Treasurer-Tax Collector: 46% of staff teleworking. For a list of frequently asked questions visit <https://ttc.lacounty.gov/>

WDACS: Continuation of all emergency/senior meal, anti-hate, business/employee help center, AJCC, and APS efforts. LA County Business & Worker Disaster Help Center is fully operational at <https://lacountyhelpcenter.org>. Received approval for \$2M grant to assist businesses. Assisted over 400 unique businesses in response to COVID-19.

	<p>194 staff are teleworking, 5 staff called out sick, and 60 staff are working onsite. Distributed nearly 13,500 diapers and 180 packs of wipes to 6 American Indian and Alaska Native CBOs and have begun distributing the essential baby items to caretakers and babies in need. Identifying vendors to address increasing overflow meal needs. Coordinating to receive emergency meals to 189 individuals. Please call 1-800-510-2020 or visit https://wdacs.lacounty.gov/covid-19/ for more information and a map of meal site locations.</p> <p>For a complete list of County offices please visit: https://bit.ly/2WwfGQi</p>
LOS ANGELES WORLD AIRPORTS (LAWA)	<p>CDC screened approximately 100 passengers and visually inspected between 100 and 200 passengers at LAX. There were 0 hospital referrals and 0 quarantine referrals. LAX passenger traffic is down 87.5%. Social distancing measures in place to safeguard passengers on LAWA buses and shuttles, including employee shuttle service to the airport. Signage has been posted to discourage ill passengers from entering buses, as well as new passenger capacity limits imposed. Additional employee shuttles are operating during shift changes. For more information visit https://lawa.org/</p>
BUSINESS & INDUSTRY COUNCIL EMERGENCY PLANNING & PREPAREDNESS (BICEPP)	<p>BICEPP is a non-profit professional association of emergency management and business continuity professionals. Their goal is to provide a forum for information exchange in order to enhance disaster resilience within the business community. BICEPP held a COVID-19 Small Business Forum Webinar today at 10 a.m. For more information access: https://www.bicepp.org/</p>
METROPOLITAN TRANSIT AUTHORITY (MTA)	<p>Metro will remain in service for essential travel. Metro Rail and bus services will be adjusted. For information regarding the latest service adjustments please visit https://metro.net/</p>
AMERICAN RED CROSS	<p>Strongly urging healthy, eligible individuals to give blood or platelets to help maintain a sufficient blood supply. For more information access: https://www.redcrossblood.org/donate-blood/dlp/coronavirus--covid-19--and-blood-donation.html/</p> <p>Closely monitoring the outbreaks and preparing to carry out lifesaving mission in the event of any possible disruptions. It is important to note the American Red Cross does not provide COVID-19 tests. For more information visit https://www.redcross.org/local/california/los-angeles.html</p>
LOS ANGELES FOOD BANK:	<p>The Food Bank continues to mobilize resources to help people who are in need of food assistance. Meals are not provided at warehouse facilities. For more information access https://www.lafoodbank.org/coronavirus/</p>
PROCLAMATION AND EMERGENCY DECLARATIONS	
<ul style="list-style-type: none"> • Federal: National Emergency Declaration on March 13, 2020 • Federal: U.S. Small Business Administration Declaration on March 16, 2020 • Federal: Presidential Major Disaster Declaration, March 22, 2020 • State: California State of Emergency Proclaimed on March 4, 2020 	

- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 83 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)